COVID-19 Update
Loss of Health Insurance – Where to Find Help

Thousands of Arizonans are losing health insurance coverage or losing income and becoming AHCCCS, KidsCare and SNAP eligible.

No-cost help is available if consumers want to see if they are eligible for AHCCCS, KidsCare, SNAP or coverage from HealthCare.gov.

- **If you need help:** Contact Cover Arizona at **800.377.3536** or go to [www.coveraz.org/connector](http://www.coveraz.org/connector) to ask questions or to make an appointment. Bilingual Certified Application Assistors are available to help you **over the phone**, you may not need to meet in-person. We can help with Medicaid as well as the Health Insurance Marketplace and seeking a Special Enrollment Period (SEP).

- All Federally Qualified Health Centers across Arizona can help also with enrollment and primary care. If someone is uninsured, they may qualify for a sliding-fee. Go to [https://www.aachc.org/communityhealthcenters/map/](https://www.aachc.org/communityhealthcenters/map/) and enter you zip code to find your nearest Community Health Center and call them to arrange for help with applications.

- **If you want to do-it-yourself:** For AHCCCS, KidsCare and SNAP go to [www.healthearizonaplus.gov](http://www.healthearizonaplus.gov) or 1-855-432-7587 (1-800-HEA-PLUS). For the Health Insurance Marketplace go to [www.healthcare.gov](http://www.healthcare.gov) or 800.318.2596

Additional Help

- **Need assistance with food, housing, employment or other services?** Check out the resources on [www.211arizona.org](http://www.211arizona.org) or dial 2-1-1 to talk with someone about your situation

- **To apply for Unemployment Insurance:**
  [https://des.az.gov/services/employment/employment/-individual](https://des.az.gov/services/employment/employment/-individual) or 877.600.2722, Phoenix: 602.364.2722, Tucson 520.791.2722

Consider these facts

- AHCCCS and KidsCare are open for enrollment year-around. Eligibility is based on income, not assets. Thousands of Arizona’s are eligible but have not tried to enroll. If a family’s income has been reduced, they may now be eligible.
• You can use the same application for AHCCCS and KidsCare when applying for Supplemental Nutrition Assistance (SNAP - formerly Food Stamps), and cash assistance, Temporary Assistance for Needy Families (TANF).

• The Health Insurance Marketplace grants Special Enrollment Periods for people who have lost their insurance coverage and for several other reasons. If you recently lost employer-sponsored coverage, you may be eligible to enroll, and if you lose income you may qualify for financial assistance.

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